

2019 STUDENT EXPERIENCE REPORT

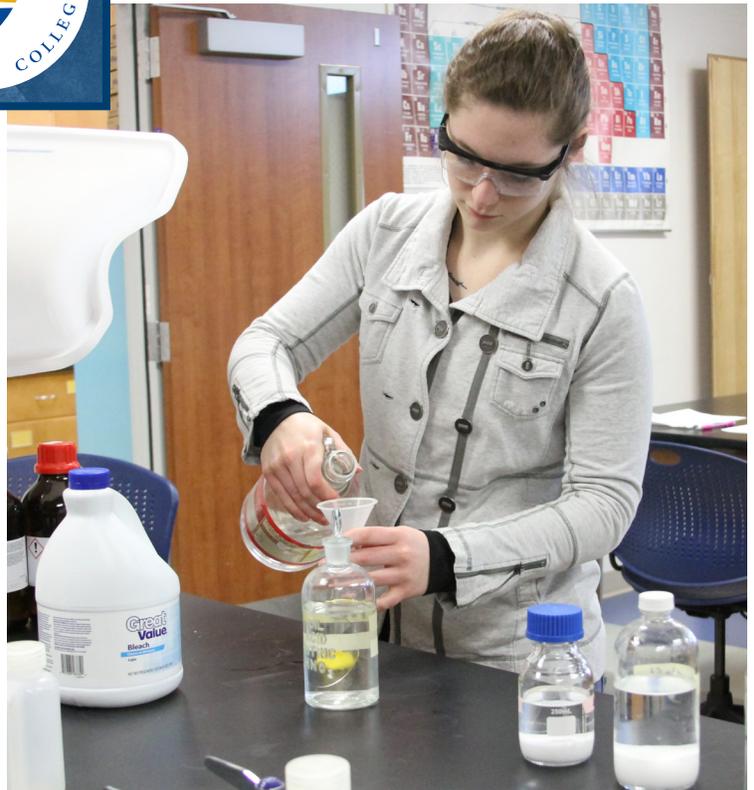




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The Student Experience: Introduction

MPCC utilizes several different survey instruments to get feedback from our students, graduates, and graduate employers on how satisfied they are and to learn about their perspective on their educational experience and outcomes. Information from these regularly administered surveys are organized into this report as well as the Graduates at Work Report on an annual basis. In this report, data is organized by department and includes historical trend data where available.

Knowing who our students are and what they think of their MPCC experience is critical to:

- Supporting MPCC’s mission of “transforming lives through exceptional learning opportunities for individual student success.”
- Building MPCC’s strategic plan
- Participating in the Open Pathway accreditation process

The Student Experience: Data Sources

Survey	Respondent Count		
	2017	2015	2013
Community College Survey of Student Engagement (CCSSE): The Community College Survey of Student Engagement (CCSSE) is a well-established tool that helps institutions focus on good educational practice and identify areas in which they can improve their programs and services for students. Administered during the spring of odd numbered years, the CCSSE asks about institutional practices and student behaviors that are highly correlated with student learning and retention. New for the 2017 CCSSE: The CCSSERefresh was released in Spring 2017. CCSSERefresh consists of a series of changes including edits to some items, removal of a few outdated items, and the addition of several High-Impact Practices items. To accommodate the CCSSERefresh changes, some scales for 2013 and 2015 data have been adjusted to the CCSSERefresh scale. For items where scales could not be adjusted, comparative data from the 2013 and 2015 CCSSE is presented separately.	480	372	441
MPCC Entering Student Survey: Designed by the Office of Institutional Research and Planning, the Entering Student Survey is administered every August to new students during student orientation.	2018	2017	2016
	180	175	208
MPCC Graduate Survey: Also designed by the MPCC Office of Institutional Research and Planning with the help of MPCC’s Career Services Center, the Graduate Survey is completed by students upon successful completion of their program of study at MPCC.	2017-18	2016-17	2015-16
	253	207	204

Questions regarding this report may be directed to the MPCC Office of Institutional Assessment, 601 W State Farm RD., North Platte, NE 69101, 308-535-3798, or andrewsh@mpcc.edu.

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Academic Assessment

Data Source: Community College Survey of Student Engagement

During the current academic year, how much has your coursework at this college emphasized the following mental activities? *(Item 5)*

Scale: 1 = Very little, 2 = Some, 3 = Quite a bit, 4 = Very much

	2017	2015	2013	MPCC 3 Yr. Average	National Small College Cohort 2017
Memorizing facts, ideas, or methods from your courses and readings so you can repeat them in pretty much the same form	2.79	2.62	2.77	2.73	2.83
Analyzing the basic elements of an idea, experience, or theory	2.75	2.69	2.87	2.77	2.89
Forming a new idea or understanding from various pieces of information	2.75	2.58	2.72	2.68	2.88
Making judgments about the value or soundness of information, arguments, or methods	2.50	2.37	2.55	2.47	2.66
Applying theories or concepts to practical problems or in new situations	2.65	2.60	2.76	2.67	2.77
Using information you have read or heard to perform a new skill	2.92	2.84	2.87	2.88	2.91

Data Source: Community College Survey of Student Engagement

During the current academic year, about how much reading and writing have you done at this college? *(Item 6)*

Scale: 0 = None, 1 = 1 to 4, 2 = 5 to 10, 3 = 11 to 20, 4 = More than 20

	2017	2015	2013	MPCC 3 Yr. Average	National Small College Cohort 2017
Number of assigned textbooks, manuals, books, or book-length packets of course readings	2.09	1.69	1.80	1.86	2.07
Number of written papers or reports of any length	1.71	1.62	1.71	1.68	1.82

Scale for 2013 & 2015 results adjusted to the 2017 CCSSE Refresh scale.

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Academic Assessment (continued)

Data Source: Community College Survey of Student Engagement

How much has your experience at this college contributed to your knowledge, skills, and personal development in the following areas? *(Item 11)*

Scale: 1 = Very little, 2 = Some, 3 = Quite a bit, 4 = Very much

Outcome	2017	2015	2013	MPCC 3 Yr. Average	National Small College Cohort 2017
Acquiring job or work-related knowledge and skills	2.71	2.55	2.83	2.70	2.60
Writing clearly and effectively	2.53	2.50	2.57	2.53	2.71
Speaking clearly and effectively	2.48	2.43	2.52	2.48	2.66
Thinking critically and analytically	2.83	2.71	2.95	2.83	2.96
Solving numerical problems	2.46	2.55	2.66	2.56	2.63
Working effectively with others	2.79	2.63	2.76	2.73	2.83
Learning effectively on your own	2.84	2.97	2.89	2.90	2.97
Developing clearer career goals	2.66	2.53	2.74	2.64	2.75

Data Source: Community College Survey of Student Engagement

Mark the response that best represents the extent to which your examinations during the current academic year have challenged you to do your best work at this college. *(Item 7)*

Scale: 1 = Extremely easy 7 = Extremely challenging

Year	MPCC	National Small College Cohort 2017
2017	4.84	4.95
2015	4.84	4.96
2013	5.10	5.03
3 Year Average	4.93	4.98

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Academic Assessment (continued)

Data Source: MPCC Graduate Survey

Scale: 1 = Very Poor, 2 = Poor, 3 = Average, 4 = Good, 5 = Very Good

Student Evaluation of Learning Outcomes

Outcome	2017-18	2016-17	2015-16	3 Year Average
Work with others	4.38	4.25	4.15	4.26
Think critically and analytically	4.38	4.27	4.15	4.27
Follow directions	4.38	4.29	4.20	4.29
Use effective oral communication	4.31	4.20	4.10	4.20
Use effective written communication	4.29	4.21	4.10	4.20
Use math skills to solve practical and/or theoretical problems	4.25	4.26	4.13	4.21
Solve problems	4.28	4.20	4.06	4.18
Use science reasoning skills to solve problems	4.32	4.21	4.11	4.21
Generate original ideas or products	4.29	4.17	3.99	4.15
Understand other cultures	4.19	3.99	3.92	4.03
Appreciate art, literature, and music	4.21	4.10	3.96	4.09

Data Source: MPCC Graduate Survey

Scale: 1 = Very Poor, 2 = Poor, 3 = Average, 4 = Good, 5 = Very Good

Student Evaluation of Instructional Services

Service	2017-18	2016-17	2015-16	3 Year Average
Quality of Instruction	4.46	4.39	4.31	4.39
Instructor Interest in You as an Individual	4.39	4.41	4.23	4.34
Usefulness of Training	4.35	4.27	4.29	4.30
Course Content	4.35	4.32	4.31	4.33
Media Equipment and Material	4.27	4.18	4.13	4.19

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Admissions and Recruiting

Data Source: MPCC Entering Student Survey

Percentage of students who rated their level of service with Admissions/Recruiting as Extremely/Very Satisfied

Year	Result
2018	83.93%
2017	82.49%
2016	77.23%
3 Year Average	79.86%

Data Source: MPCC Graduate Survey

Scale: 1 = Very Poor, 2 = Poor, 3 = Average, 4 = Good, 5 = Very Good

Rate College Services (Admissions and Recruiting) as to how well they fulfilled your individual needs

Note: Prior to the 2015-16 Graduate Survey, Admissions and Recruiting were separate categories.

Admissions & Recruiting

Year	Result
2017-18	4.20
2016-17	4.06
2015-16	4.01
3 Year Average	4.09

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Advising & Planning

Data Source: Community College Survey of Student Engagement

How satisfied are you with Advising and Planning at this college? (Item 12)

Scale: 0 = Not at all, 1 = Somewhat, 2 = Very

Year	Result	National Small College Cohort	Nebraska CC Cohort
2017	1.47	1.43	1.36
2015	1.23	1.35	1.30
2013	1.25	1.31	NA
3 Year Average	1.32	1.36	1.33

Scale for 2013 & 2015 results adjusted to the 2017 CCSSE Refresh scale.

Data Source: MPCC Entering Student Survey

Percentage of students who rated their level of service with Advising as Extremely/Very Satisfied

Year	Result
2018	84.57%
2017	84.11%
2016	79.39%
3 Year Average	81.75%

Data Source: MPCC Graduate Survey

Rate Advising as to how well they fulfilled your individual needs

Scale: 1 = Very Poor, 2 = Poor, 3 = Average, 4 = Good, 5 = Very Good

Year	Result
2017-18	4.20
2016-17	4.14
2015-16	4.04
3 Year	4.13

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Bookstore

Data Source: MPCC Entering Student Survey

Percentage of students who rated their level of service with the Bookstore as Extremely/Very Satisfied

Year	Result
2018	76.36%
2017	76.00%
2016	69.75%
3 Year Average	72.88%

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Business Office/Student Accounts

Data Source: MPCC Entering Student Survey

Percentage of students who rated their level of service with the Business Office/Student Accounts as Extremely/Very Satisfied

Year	Percentage
2018	75.00%
2017	76.44%
2016	69.75%
3 Year Average	73.10%

Data Source: MPCC Graduate Survey

Scale: 1 = Very Poor, 2 = Poor, 3 = Average, 4 = Good, 5 = Very Good

Rate College Services (Business Office/Student Accounts) as to how well they fulfilled your individual needs

Year	Score
2017-18	4.14
2016-17	4.08
2015-16	3.98
3 Year Average	4.07

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Career Services

Data Source: Community College Survey of Student Engagement

How much has your experience at this college contributed to your knowledge, skills, and personal development in the following areas? (Item 11)

Scale: 1 = Very little, 2 = Some, 3 = Quite a bit, 4 = Very much

	2017	2015	2013	MPCC 3 Yr. Average	National Small College Cohort 2017
Gaining information about career opportunities	2.51	2.41	2.61	2.51	2.62

Data Source: Community College Survey of Student Engagement

How satisfied are you with the following services (Career counseling) at this college? (Item 12)

0 = Not at all, 1 = Somewhat, 2 = Very

Career counseling

Year	MPCC	National Small College Cohort	Nebraska CC Cohort
2017	1.11	1.24	1.15
2015	1.05	1.13	1.01
2013	1.06	1.08	NA
3 Year Average	1.07	1.15	1.08

Scale for 2013 & 2015 results adjusted to the 2017 CCSSE Refresh scale.

Data Source: Community College Survey of Student Engagement

How satisfied are you with the following services (Job placement assistance) at this college? (Item 12)

0 = Not at all, 1 = Somewhat, 2 = Very

Job placement assistance

Year	MPCC	National Small College Cohort	Nebraska CC Cohort
2017	0.95	0.98	0.97
2015	0.77	0.93	0.97
2013	0.87	0.86	NA
3 Year Average	0.86	0.92	0.97

Scale for 2013 & 2015 results adjusted to the 2017 CCSSE Refresh scale.

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Career Services (continued)

Data Source: MPCC Entering Student Survey

Percentage of students who rated their level of service with the Career Services/Testing Center as Extremely/Very Satisfied

Year	Percentage
2018	74.85%
2017	74.28%
2016	66.34%
3 Year Average	71.82%

Data Source: MPCC Graduate Survey

Scale: 1 = Very Poor, 2 = Poor, 3 = Average, 4 = Good, 5 = Very Good

Note: 2015 is the first year Career Services was included the Graduate Survey.

Rate College Services (Career Services) as to how well they fulfilled your individual needs

Year	Score
2017-18	4.10
2016-17	3.99
2015-16	3.98
3 Year Average	4.02

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Counseling

Data Source: MPCC Graduate Survey

Note: For the first time in 2015-16, Advising and Counseling were separated into two distinct categories.

Rate Counseling as to how well they fulfilled your individual needs

Scale: 1 = Very Poor, 2 = Poor, 3 = Average, 4 = Good, 5 = Very Good

Year	Result
2017-18	4.06
2016-17	4.14
2015-16	4.04
3 Year Average	4.08

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Financial Aid

Data Source: Community College Survey of Student Engagement

Scale: 0 = Not at all, 1 = Somewhat, 2 = Very

How satisfied are you with the following services (Financial Aid) at this college? (Item 12)

Year	MPCC	National Small College Cohort	Nebraska CC Cohort
2017	1.38	1.40	1.38
2015	1.28	1.34	1.27
2013	1.30	1.31	NA
3 Year Average	1.32	1.35	1.33

Scale for 2013 & 2015 results adjusted to the 2017 CCSSE Refresh scale.

Data Source: MPCC Entering Student Survey

Percentage of students who rated their level of service with the Financial Aid Office as Extremely/Very Satisfied

Year	Percentage
2018	76.51%
2017	78.48%
2016	69.00%
3 Year Average	74.66%

Data Source: MPCC Graduate Survey

Scale: 1 = Very Poor, 2 = Poor, 3 = Average, 4 = Good, 5 = Very Good

Rate College Services (Financial Aid) as to how well they fulfilled your individual needs

Year	Result
2017-18	4.24
2016-17	4.13
2015-16	4.14
3 Year Average	4.17

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Housing

Data Source: MPCC Entering Student Survey

Percentage of students who rated their level of service with Housing as Extremely/Very Satisfied

Year	Percentage
2018	65.24%
2017	63.59%
2016	65.98%
3 Year Average	64.79%

Data Source: MPCC Graduate Survey

Scale: 1 = Very Poor, 2 = Poor, 3 = Average, 4 = Good, 5 = Very Good

Rate College Services (Housing) as to how well they fulfilled your individual needs

Year	Result
2017-18	4.12
2016-17	3.96
2015-16	3.58
3 Year Average	3.89

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Institutional Assessment

Data Source: 2017 Community College Survey of Student Engagement (Refresh)

Indicate which of the following are your reasons/goals for attending this college (Yes/No). (Item 26)

Reason/Goal	Result % = Yes	National Small College Cohort 2017
Obtain an associate degree	70.50%	78.30%
Self-improvement/personal	68.60%	67.20%
Obtain or update job-related skills	65.40%	62.70%
Complete a certificate program	55.90%	46.10%
Transfer to a 4-year college or university	55.20%	59.20%
Change careers	33.60%	33.80%

Note: Item response option changed in the 2017 CCSSE Refresh.

Data Source: 2011, 2013, & 2015 Community College Survey of Student Engagement

Indicate which of the following are your reasons/goals for attending this college (primary goal).

Reason/Goal	2015	2013	2011	MPCC Average	3 Yr. National Small College Cohort Average
Complete a certificate program	36.00%	36.00%	32.10%	34.70%	33.83%
Obtain an associate degree	59.50%	59.60%	59.50%	59.53%	66.0%
Transfer to a 4-year college or university	41.90%	37.10%	33.00%	37.33%	42.03%
Obtain or update job-related skills	47.50%	43.90%	44.80%	45.40%	48.60%
Self-improvement/personal enjoyment	50.60%	41.70%	50.10%	47.47%	42.17%
Change careers	29.60%	25.60%	35.60%	30.27%	31.23%

The item, *Rate the quality of your relationships of people at this college*, was removed from the 2017 CCSSE Refresh.

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Institutional Assessment (continued)

Data Source: Community College Survey of Student Engagement

Would you recommend this college to a friend or family member? (Item 35)

Year	Result %=Yes	National Small College Cohort
2017	94.4%	93.2%
2015	90.7%	92.6%
2013	93.2%	92.7%
3 Year Average	92.8%	92.8%

How would you evaluate your overall educational experience at this college? (Item 36)

Scale: 1 = Poor, 2 = Fair, 3 = Good, 4 = Excellent

Year	Result	National Small College Cohort	Nebraska CC Cohort
2017	3.29	3.21	3.21
2015	3.22	3.17	3.18
2013	3.25	3.16	NA
3 Year Average	3.25	3.18	3.20

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Learning Commons

Library (LRC & Media Materials)

Data Source: Community College Survey of Student Engagement

How satisfied are you with the following services (Library resources and services) at this college? (Item 12)

Scale: 0 = Not at all, 1 = Somewhat, 2 = Very

Year	Result	National Small College Cohort 2017	Nebraska CC Cohort 2017
2017	1.53	1.57	1.48

2017 is the first year Library resources and services were included Item 12.

Data Source: MPCC Graduate Survey

Rate College Services (Media Equipment & Material) as to how well they fulfilled your individual needs

Scale: 1 = Very Poor, 2 = Poor, 3 = Average, 4 = Good, 5 = Very Good

Year	Result
2017-18	4.32
2016-17	4.22
2015-16	4.25
3 Year Average	4.26

Student Success Center

Data Source: Community College Survey of Student Engagement

How satisfied are you with the following services (Peer or other tutoring) at this college? (Item 12)

Scale: 0 = Not at all, 1 = Somewhat, 2 = Very

Year	Result	National Small College Cohort	Nebraska CC Cohort
2017	1.20	1.34	1.33
2015	1.23	1.25	1.30
2013	1.14	1.22	NA
3 Year Average	1.19	1.27	1.32

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Student Success Center (continued)

Data Source: Community College Survey of Student Engagement

How satisfied are you with the following services (Skill Labs) at this college? (Item 12)

Year	Result	National Small College Cohort	Nebraska CC Cohort
2017	1.32	1.39	1.41
2015	1.25	1.33	1.30
2013	1.26	1.31	NA
3 Year Average	1.28	1.34	1.36

Data Source: MPCC Graduate Survey

Scale: 1 = Very Poor, 2 = Poor, 3 = Average, 4 = Good, 5 = Very Good

Rate College Services (Student Success Center) as to how well they fulfilled your individual needs

Year	Result
2017-18	4.34
2016-17	4.26
2015-16	4.21
3 Year Average	4.27

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Registration/Transcripts

Data Source: MPCC Graduate Survey

Scale: 1 = Very Poor, 2 = Poor, 3 = Average, 4 = Good, 5 = Very Good

Rate College Services (Registration/Transcripts) as to how well they fulfilled your individual needs

Year	Result
2017-18	4.29
2016-17	4.22
2015-16	4.16
3 Year Average	4.22

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Services to Students With Disabilities/ADA

Data Source: Community College Survey of Student Engagement

How satisfied are you with the following services (services to students with disabilities) at this college?
(Item 12)

Scale: 0 = Not at all, 1 = Somewhat, 2 = Very

Year	Result	National Small College Cohort	Nebraska CC Cohort
2017	1.06	1.20	1.26
2015	1.12	1.12	1.13
2013	0.89	1.07	NA
3 Year Average	1.02	1.13	1.20

Scale for 2013 & 2015 results adjusted to the 2017 CCSSE Refresh scale.

Data Source: MPCC Graduate Survey

Scale: 1 = Very Poor, 2 = Poor, 3 = Average, 4 = Good, 5 = Very Good

Rate College Services (Disability Services) as to how well they fulfilled your individual needs

Year	Result
2017-18	4.10
2016-17	3.96
2015-16	3.88
3 Year Average	3.98

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Student Organizations & Activities

Data Source: Community College Survey of Student Engagement

How satisfied are you with the following services (Student Organizations) at this college? (Item 12)

Scale: 0 = Not at all, 1 = Somewhat, 2 = Very

Year	MPCC Result	National Small College Cohort	Nebraska CC Cohort
2017	1.24	1.22	1.16
2015	1.05	1.09	1.03
2013	1.17	1.06	NA
3 Year Average	1.15	1.12	1.10

Scale for 2013 & 2015 results adjusted to the 2017 CCSSE Refresh scale.

Data Source: MPCC Graduate Survey

Scale: 1 = Very Poor, 2 = Poor, 3 = Average, 4 = Good, 5 = Very Good

Rate College Services (Student Activities) as to how well they fulfilled your individual needs

Year	Result
2017-18	4.22
2016-17	4.11
2015-16	3.82
3 Year Average	4.05

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Welcome Center

Data Source: MPCC Entering Student Survey

Percentage of students who rated their level of service with the Welcome Center as Extremely/Very Satisfied

Year	Percentage
2018	87.50%
2017	89.93%
2016	83.34%
3 Year Average	86.64%

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Appendix

CCSSERefresh Scale Changes

Item	CCSSERefresh	Old CCSSE
Item 12.2 How satisfied are you with the services?	Scale: 2 = Very, 1 = Somewhat 0 = Not at all 99 = N.A.	Scale: 3 = Very, 2 = Somewhat, 1 = Not at all

Removed question from 2011, 2013, & 2015 CCSSE

Rate the quality of your relationships of people at this college.

Scale: 1 = Unfriendly, unsupportive, sense of alienation

Scale: 7 = Friendly, supportive, sense of belonging

Year	Instructors	National Small College Cohort
2015	5.74	5.77
2013	5.98	5.75
2011	5.96	5.73
3 Year Average	5.89	5.75
Year	Administrative Personnel & Offices	National Small College Cohort
2015	5.39	5.29
2013	5.33	5.20
2011	5.21	5.17
3 Year Average	5.31	5.22