

2017 THE STUDENT EXPERIENCE

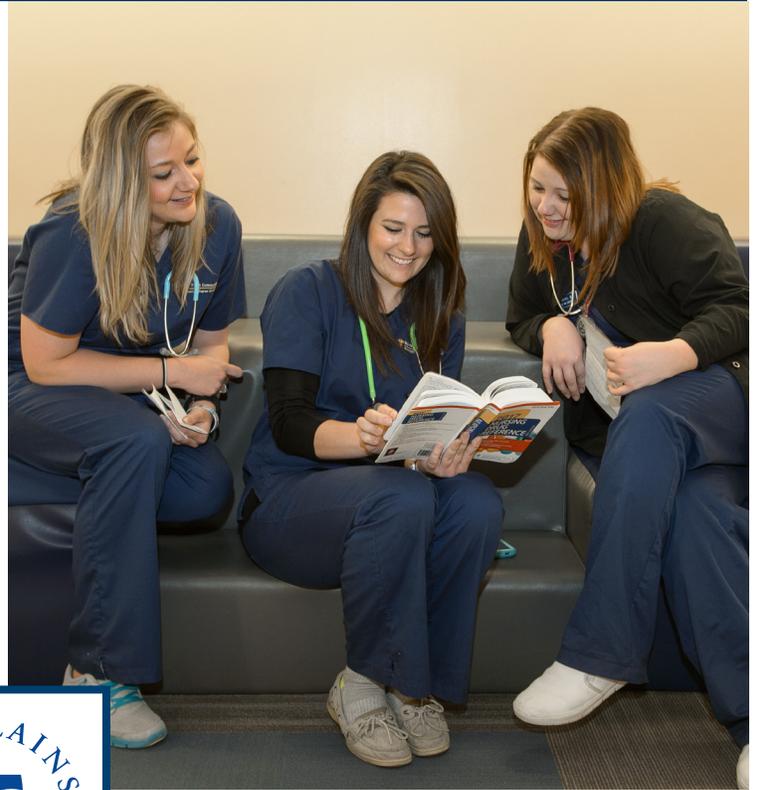




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MID-PLAINS COMMUNITY COLLEGE

2017 THE STUDENT EXPERIENCE



The Student Experience: Introduction

Since 1977, Graduate and Employer surveys have generally been used by Mid-Plains Community College (MPCC). Until the 2013-14 academic year, Graduate and Employer survey results were presented in the annual Completer Report.

Two new reports, Graduates at Work and The Student Experience, were created in place of the Completer Report. While the reporting has changed, the actual Graduate and Employer surveys have not.

Knowing who our students are and what they think of their MPCC experience is critical to:

- Supporting MPCC’s mission of “transforming lives through exceptional learning opportunities for individual student success.”
- Building MPCC’s strategic plan
- MPCC’s participation in the AQIP accreditation process

The Student Experience: Data Sources

Survey	2017 N	2015 N	2013 N
Community College Survey of Student Engagement (CCSSE): The Community College Survey of Student Engagement (CCSSE) is a well-established tool that helps institutions focus on good educational practice and identify areas in which they can improve their programs and services for students. Administered during the spring of odd numbered years, the CCSSE asks about institutional practices and student behaviors that are highly correlated with student learning and retention. New for 2017: Informed by analysis of prior CCSSE data, member college feedback, and cognitive interviews with community college students, the CCSSERefresh was released in Spring 2017. CCSSERefresh consists of a series of changes including edits to some items, removal of a few outdated items, and the addition of several High-Impact Practices items. These changes improve the quality of data available to colleges and make the survey more relevant in relation to changes in the community college field. To accommodate the CCSSERefresh changes, some scales for 2013 and 2015 data have been adjusted to the CCSSERefresh scale. For items where scales could not be adjusted, comparative data from the 2013 and 2015 CCSSE is presented.	480	372	441
Survey	2015 N	2014 N	2013 N
MPCC Entering Student Survey: Designed by the Office of Institutional Research and Planning, the Entering Student Survey is administered every August to new students during student orientation.	138	342	339
Survey	2015-16 N	2014-15 N	2013-14 N
MPCC Graduate Survey: Also designed by the MPCC Office of Institutional Research and Planning with the help of MPCC’s Career Services Center, the Graduate Survey is completed by students upon successful completion of their program of study at MPCC.	204	159	191

Questions regarding this report may be directed to the MPCC Office of Institutional Research and Planning at 1101 Halligan Dr., North Platte, NE 69101, 308-535-3798, or andrewsh@mpcc.edu.



Academic Assessment Data Sheet

Data Source: Community College Survey of Student Engagement

How much has your experience at this college contributed to your knowledge, skills, and personal development in the following areas? (Item 11)

Scale: 1 = Very little, 2 = Some, 3 = Quite a bit, 4 = Very much

	2017	2015	2013	MPCC 3 Yr. Average	National Small College Cohort Average
Acquiring job or work-related knowledge and skills	2.71	2.55	2.83	2.70	2.69
Writing clearly and effectively	2.53	2.50	2.57	2.53	2.77
Speaking clearly and effectively	2.48	2.43	2.52	2.48	2.71
Thinking critically and analytically	2.83	2.71	2.95	2.83	2.98
Solving numerical problems	2.46	2.55	2.66	2.56	2.69
Working effectively with others	2.79	2.63	2.76	2.73	2.85
Learning effectively on your own	2.84	2.97	2.89	2.90	2.99
Developing clearer career goals	2.66	2.53	2.74	2.64	2.80
Gaining information about career opportunities	2.51	2.41	2.61	2.51	2.67



Academic Assessment Data Sheet (continued)

Data Source: Community College Survey of Student Engagement

During the current academic year, how much has your coursework at this college emphasized the following mental activities? (Item 5)

Scale: 1 = Very little, 2 = Some, 3 = Quite a bit, 4 = Very much

	2017	2015	2013	MPCC 3 Yr. Average	National Small College Cohort Average
Memorizing facts, ideas, or methods from your courses and readings so you can repeat them in pretty much the same form	2.79	2.62	2.77	2.73	2.85
Analyzing the basic elements of an idea, experience, or theory	2.75	2.69	2.87	2.77	2.89
Forming a new idea or understanding from various pieces of information	2.75	2.58	2.72	2.68	2.81
Making judgments about the value or soundness of information, arguments, or methods	2.50	2.37	2.55	2.47	2.63
Applying theories or concepts to practical problems or in new situations	2.65	2.60	2.76	2.67	2.75
Using information you have read or heard to perform a new skill	2.92	2.84	2.87	2.88	2.89



Academic Assessment Data Sheet (continued)

Data Source: Community College Survey of Student Engagement				
During the current academic year, about how much reading and writing have you done at this college? (Item 6)				
<i>Scale: 0 = None , 1 = 1 to 4 , 2 = 5 to 10 , 3 = 11 to 20 , 4 = More than 20</i>				
	2017	2015	2013	MPCC 3 Yr. Average
Number of assigned textbooks, manuals, books, or book-length packets of course readings	2.09	1.69	1.80	1.86
Number of written papers or reports of any length	1.71	1.62	1.71	1.68
<i>Scale for 2013 & 2015 results adjusted to the 2017 CCSSE Refresh scale.</i>				

Mark the response that best represents the extent to which your examinations during the current academic year have challenged you to do your best work at this college. (Item 7)				
<i>Scale: 1 = Extremely easy 7 = Extremely challenging</i>				
2017	2015	2013	MPCC 3 Yr. Average	3 Yr. National Small College Cohort Average
4.84	4.84	5.10	4.93	4.93



Academic Assessment Data Sheet (continued)

Data Source: MPCC Graduate Survey

Scale: 5 = Very Good, 4 = Good, 3 = Average, 2 = Poor, 1 = Very Poor

Student Evaluation of Learning Outcomes				
Outcome	2016-17	2015-16	2014-15	3 Year Average
Work with others	4.25	4.15	4.31	4.24
Think critically and analytically	4.27	4.15	4.28	4.23
Follow directions	4.29	4.20	4.27	4.25
Use effective oral communication	4.20	4.10	4.27	4.19
Use effective written communication	4.21	4.10	4.25	4.19
Use math skills to solve practical and/or theoretical problems	4.26	4.13	4.22	4.20
Solve problems	4.20	4.06	4.20	4.15
Use science reasoning skills to solve problems	4.21	4.11	4.16	4.16
Generate original ideas or products	4.17	3.99	4.16	4.11
Understand other cultures	3.99	3.92	4.07	3.99
Appreciate art, literature, and music	4.10	3.96	3.95	4.00

Student Evaluation of Instructional Services				
Service	2016-17	2015-16	2014-15	3 Year Average
Quality of Instruction	4.39	4.31	4.41	4.37
Instructor Interest in You as an Individual	4.41	4.23	4.36	4.33
Usefulness of Training	4.27	4.29	4.29	4.28
Course Content	4.32	4.31	4.28	4.30
Media Equipment and Material	4.18	4.13	4.11	4.14



Admissions and Recruiting Data Sheet

Data Source: MPCC Entering Student Survey

Percentage of Students who rated Admissions/ Recruiting as Helpful/ Very Helpful.

Year	Result
2015	86.57%
2014	85.63%
2013	85.62%
3 Year Average	85.94%

Data Source: MPCC Graduate Survey

Scale: 5 = Very Good, 4 = Good, 3 = Average, 2 = Poor, 1 = Very Poor

Rate College Services (Admissions and Recruiting) as to how well they fulfilled your individual needs.

Note: Prior to the 2015-16 Graduate Survey, Admissions and Recruiting were separate categories.

Admissions & Recruiting

Year	Result
2015-16	4.01

Admissions	
Year	Result
2014-15	4.07
2013-14	4.00
2 Year Average	4.0

Recruiting	
Year	Result
2014-15	3.80
2013-14	3.63
2 Year Average	3.72



Advising & Planning/Advising & Counseling Data Sheet

Data Source: Community College Survey of Student Engagement

How satisfied are you with Advising and Planning at this college? (Item 12)

Scale: 0 = Not at all, 1 = Somewhat, 2 = Very

Year	Result	2017 National Small College Cohort	2017 Nebraska CC Cohort
2017	1.47	1.43	1.36
2015	1.23	1.35	1.30
2013	1.25	1.31	NA
3 Year Average	1.32	1.36	1.33

Scale for 2013 & 2015 results adjusted to the 2017 CCSSE Refresh scale.

Data Source: MPCC Entering Student Survey

Percentage of Students who rated Advising as Helpful/Very Helpful.

Year	Result
2015	77.86%
2014	78.72%
2013	73.81%
3 Year Average	76.80%

Data Source: MPCC Graduate Survey

Note: For the first time in 2015-16, Advising and Counseling were separated into two distinct categories.

Rate Advising as to how well they fulfilled your individual needs.

Scale: 5 = Very Good, 4 = Good, 3 = Average, 2 = Poor, 1 = Very Poor

Year	Result
2015-16	4.04

Rate Counseling as to how well they fulfilled your individual needs.

Scale: 5 = Very Good, 4 = Good, 3 = Average, 2 = Poor, 1 = Very Poor

Year	Result
2015-16	3.88



Bookstore Data Sheet

Data Source: MPCC Entering Student Survey

Percentage of Students who rated the Bookstore as Helpful/ Very Helpful.

Year	Result
2015	71.97%
2014	71.69%
2013	69.78%
3 Year Average	71.15%



Business Office/Student Accounts Data Sheet

Data Source: MPCC Entering Student Survey

Percentage of Students who rated Business Office/ Student Accounts as Helpful/Very Helpful.

Year	Percentage
2015	75.19%
2014	68.83%
2013	61.31%
3 Year Average	68.44%

Data Source: MPCC Graduate Survey

Scale: 5 = Very Good, 4 = Good, 3 = Average, 2 = Poor, 1 = Very Poor

Rate College Services (Business Office/Student Accounts) as to how well they fulfilled your individual needs.

Year	Score
2015-16	3.98
2014-15	4.07
2013-14	3.89
3 Year Average	3.98



Career Services Data Sheet

Data Source: Community College Survey of Student Engagement
How satisfied are you with the following services (Career counseling) at this college? (Item 12)
0 = Not at all , 1 = Somewhat , 2 = Very

Career counseling			
Year	MPCC	National Small College Cohort	Nebraska CC Cohort
2017	1.11	1.24	1.15
2015	1.05	1.13	1.01
2013	1.06	1.08	NA
3 Year Average	1.07	1.15	1.08

Scale for 2013 & 2015 results adjusted to the 2017 CCSSE Refresh scale.

How satisfied are you with the following services (Job placement assistance) at this college? (Item 12)
0 = Not at all , 1 = Somewhat , 2 = Very

Job placement assistance			
Year	MPCC	National Small College Cohort	Nebraska CC Cohort
2017	0.95	0.98	0.97
2015	0.77	0.93	0.97
2013	0.87	0.86	NA
3 Year Average	0.86	0.92	0.97

Scale for 2013 & 2015 results adjusted to the 2017 CCSSE Refresh scale.

Data Source: MPCC Entering Student Survey

Note: 2015 is the first year Career Services was included the Entering Student Survey.

Percentage of Students who rated Career Services/Testing Center as Helpful/Very Helpful.

Year	Result
2015	68.42%

Data Source: MPCC Graduate Survey

Scale: 5 = Very Good, 4 = Good, 3 = Average, 2 = Poor, 1 = Very Poor

Note: 2015 is the first year Career Services was included the Graduate Survey.

Rate College Services (Career Services) as to how well they fulfilled your individual needs.

Year	Score
2015-16	3.98



Financial Aid Data Sheet

Data Source: Community College Survey of Student Engagement

Scale: 0 = Not at all, 1 = Somewhat, 2 = Very

How satisfied are you with the following services (Financial Aid) at this college? (Item 13)

Year	MPCC	National Small College Cohort	Nebraska CC Cohort
2017	1.38	1.40	1.38
2015	1.28	1.34	1.27
2013	1.30	1.31	NA
3 Year Average	1.32	1.35	1.33

Scale for 2013 & 2015 results adjusted to the 2017 CCSSE Refresh scale.

Data Source: MPCC Entering Student Survey

Percentage of Students who rated Financial Aid as Helpful/Very Helpful.

Year	Result
2015	74.44%
2014	79.78%
2013	77.31%
3 Year Average	77.18%

Data Source: MPCC Graduate Survey

Scale: 5 = Very Good, 4 = Good, 3 = Average, 2 = Poor, 1 = Very Poor

Rate College Services (Financial Aid) as to how well they fulfilled your individual needs.

Year	Result
2015-16	4.14
2014-15	4.27
2013-14	3.83
3 Year Average	4.08



Housing Data Sheet

Data Source: MPCC Entering Student Survey
Percentage of Students who rated Housing as Helpful/Very Helpful.

Year	Result
2015	56.82%
2014	62.17%
2013	48.95%
3 Year Average	55.98%

Data Source: MPCC Graduate Survey
Scale: 5 = Very Good, 4 = Good, 3 = Average, 2 = Poor, 1 = Very Poor
Rate College Services (Housing) as to how well they fulfilled your individual needs.

Year	Result
2015-16	3.58
2014-15	3.67
2013-14	3.68
3 Year Average	3.64



Institutional Assessment Data Sheet

Data Source: Community College Survey of Student Engagement

How would you evaluate your overall educational experience at this college? *(Item 36)*

Scale: 1 = Poor, 2 = Fair, 3 = Good, 4 = Excellent

Year	Result	National Small College Cohort Average	2017 Nebraska CC Cohort
2017	3.29	3.21	3.21
2015	3.22	3.17	3.18
2013	3.25	3.16	NA
3 Year Average	3.25	3.18	3.20

Would you recommend this college to a friend or family member? *(Item 35)*

Year	Result	National Small College Cohort Average
2017	94.4%	93.2%
2015	90.7%	92.6%
2013	93.2%	92.7%
3 Year Average	92.8%	92.8%

Data Source: 2017 Community College Survey of Student Engagement (Refresh)

Indicate which of the following are your reasons/ goals for attending this college (Yes/No). *(Item 26)*

Reason/Goal	Result % = Yes	2017 National Small College Cohort Average
Obtain an associate degree	70.5%	78.3%
Self-improvement/ personal enjoyment	68.6%	67.2%
Obtain or update job-related skills	65.4%	62.7%
Complete a certificate program	55.9%	46.1%
Transfer to a 4-year college or university	55.2%	59.2%
Change careers	33.6%	33.8%

Note: Item response option changed in the 2017 CCSSE Refresh.



Institutional Assessment Data Sheet

Data Source: 2011, 2013, & 2015 Community College Survey of Student Engagement
Indicate which of the following are your reasons/ goals for attending this college (primary goal).

Reason/Goal	2015	2013	2011	MPCC Average	3 Yr. National Small College Cohort Average
Complete a certificate program	36.00%	36.00%	32.10%	34.70%	33.83%
Obtain an associate degree	59.50%	59.60%	59.50%	59.53%	66.0%
Transfer to a 4-year college or university	41.90%	37.10%	33.00%	37.33%	42.03%
Obtain or update job-related skills	47.50%	43.90%	44.80%	45.40%	48.60%
Self-improvement/ personal enjoyment	50.60%	41.70%	50.10%	47.47%	42.17%
Change careers	29.60%	25.60%	35.60%	30.27%	31.23%

The item, *Rate the quality of your relationships of people at this college*, was removed from the 2017 CCSSE Refresh.



Learning Commons Data Sheet

Library (LRC & Media Materials)

Data Source: Community College Survey of Student Engagement

How satisfied are you with the following services (Library resources and services) at this college?
(Item 12)

Scale: 0 = Not at all, 1 = Somewhat, 2 = Very

Year	Result	2017 National Small College Cohort	2017 Nebraska CC Cohort
2017	1.53	1.57	1.48

2017 is the first year Library resources and services were included Item 12.

Data Source: MPCC Graduate Survey

Rate College Services (Media Equipment & Material) as to how well they fulfilled your individual needs.

Scale: 5 = Very Good, 4 = Good, 3 = Average, 2 = Poor, 1 = Very Poor

Year	Result
2015-16	4.25
2014-15	4.11
2013-14	3.80
3 Year Average	4.05

Student Success Center

Data Source: Community College Survey of Student Engagement

How satisfied are you with the following services at this college?

Scale: 0 = Not at all, 1 = Somewhat, 2 = Very

Peer or other tutoring

Year	MPCC Result	National Small College Cohort	Nebraska CC Cohort
2017	1.20	1.34	1.33
2015	1.23	1.25	1.30
2013	1.14	1.22	NA
3 Year Average	1.19	1.27	1.32



Student Success Center (continued)

Skill labs (writing, math, etc.)

Year	MPCC Result	National Small College Cohort	Nebraska CC Cohort
2017	1.32	1.39	1.41
2015	1.25	1.33	1.30
2013	1.26	1.31	NA
3 Year Average	1.28	1.34	1.36

Data Source: MPCC Graduate Survey

Scale: 5 = Very Good, 4 = Good, 3 = Average, 2 = Poor, 1 = Very Poor

Rate College Services (Student Success Center) as to how well they fulfilled your individual needs.

Year	Score
2015-16	4.21



Registration/Transcripts Data Sheet

Data Source: MPCC Graduate Survey

Scale: 5 = Very Good, 4 = Good, 3 = Average, 2 = Poor, 1 = Very Poor

Rate College Services (Registration/ Transcripts) as to how well they fulfilled your individual needs.

Year	Result
2015-16	4.16
2014-15	4.06
2012-13	4.14
3 Year Average	4.12



Services to Students With Disabilities Data Sheet

Data Source: Community College Survey of Student Engagement
How satisfied are you with the following services (services to students with disabilities) at this college?
(Item 12)

Scale: 0 = Not at all, 1 = Somewhat, 2 = Very

Year	Result	2017 National Small College Cohort	2017 Nebraska CC Cohort
2017	1.06	1.2	1.26
2015	1.12	1.12	1.13
2013	0.89	1.07	NA
3 Year Average	1.02	1.13	1.20

Scale for 2013 & 2015 results adjusted to the 2017 CCSSE Refresh scale.

Data Source: MPCC Graduate Survey

Scale: 5 = Very Good, 4 = Good, 3 = Average, 2 = Poor, 1 = Very Poor

Rate College Services (Disability Services) as to how well they fulfilled your individual needs.

Year	Result
2015-16	3.88



Student Organizations & Activities Data Sheet

Data Source: Community College Survey of Student Engagement

How satisfied are you with the following services (Student Organizations) at this college? *(Item 12)*

Scale: 0 = Not at all, 1 = Somewhat, 2 = Very

Year	MPCC Result	National Small College Cohort	Nebraska CC Cohort
2017	1.24	1.22	1.16
2015	1.05	1.09	1.03
2013	1.17	1.06	NA
3 Year Average	1.15	1.12	1.10

Scale for 2013 & 2015 results adjusted to the 2017 CCSSE Refresh scale.

Data Source: MPCC Graduate Survey

Scale: 5 = Very Good, 4 = Good, 3 = Average, 2 = Poor, 1 = Very Poor

Rate College Services (Student Activities) as to how well they fulfilled your individual needs.

Year	Result
2015-16	3.82
2014-15	3.81
2013-14	3.78
3 Year Average	3.80



Welcome Center Data Sheet

Data Source: MPCC Entering Student Survey

Percentage of Students who rated the Welcome Center as Helpful/ Very Helpful.

Year	Result
2015	84.21%
2014	83.78%
2013	81.84%
3 Year Average	83.28%



Appendix

CCSSERefresh Scale Changes		
Item	CCSSERefresh	Old CCSSE
Item 12.2 How satisfied are you with the services?	Scale: 2 = Very, 1 = Somewhat 0 = Not at all 99 = N.A.	Scale: 3 = Very, 2 = Somewhat, 1 = Not at all

Removed question from 2011, 2013, & 2015 CCSSE				
Rate the quality of your relationships of people at this college.				
<i>Scale: 1 = Unfriendly, unsupportive, sense of alienation</i>				
<i>Scale: 7 = Friendly, supportive, sense of belonging</i>				
Year	Instructors	National Small College Cohort	Administrative Personnel & Offices	National Small College Cohort
2015	5.74	5.77	5.39	5.29
2013	5.98	5.75	5.33	5.20
2011	5.96	5.73	5.21	5.17
3 Year Average	5.89	5.75	5.31	5.22